

April 20, 2021

**Subject: Ethylene Oxide and Ethylene Glycols – Cessation of Force Majeure Event**

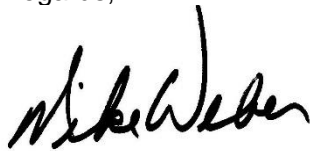
Dear Valued Customer,

We are pleased to inform you that effective May 1, 2021, the force majeure event for Ethylene Oxide and Ethylene Glycols will cease. As such, allocation of Products will end on April 30<sup>th</sup>, 2021.

As always, your account manager is available to address any questions or concerns you may have regarding product availability.

We greatly appreciate your cooperation and understanding throughout the recent event, and we look forward to our continued relationship.

Regards,

A handwritten signature in black ink that reads "Michael Weber".

Michael J. Weber  
Marketing Manager – Ethylene Oxide & Derivatives  
Equistar Chemicals, LP  
LyondellBasell Industries

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*This letter constitutes a confidential business communication from Equistar Chemicals LP to your company. The content is not intended to be shared with any third party, including but not limited to competing producers nor press media such as Platts, ICIS, or any other public trade body. Notwithstanding the foregoing, you are entitled to share this letter with your direct downstream business partners on a need-to-know basis, provided, however, that you inform such party of the confidential nature of this letter before disclosure and obtain agreement that it shall comply with the confidentiality obligations as set out herein.*

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