



March 26, 2021

Subject: EO-Pure, Ethylene Glycols – Force Majeure Event – Revised Allocation Notice

Dear Valued Customer,

Per the previous letter dated February 16, 2021, Equistar Chemicals L.P. declared a force majeure event for all products within our Americas EO & derivatives portfolio – Ethylene Oxide, Ethylene Glycols, and E-Series Glycol Ethers, effective February 16, 2021.

As a result of this event, Equistar implemented sales allocation for **EO-Pure and Ethylene Glycols**. Allocation levels shown in the table below are effective April 1, 2021. Allocation volumes were determined based on purchases made in the prior six (6) months; specifically, August 2020 through January 2021. Any subsequent allocation changes will be communicated at a later date.

Product	Allocation % – April
EO-Pure	100%
Mono-Ethylene Glycol (MEG)	60%
Di-Ethylene Glycol (DEG)	Contact your account manager
Tri-Ethylene Glycol (TEG)	100%
Heavy Ethylene Glycol (HEG)	Contact your account manager

Allocations apply to all production sites and terminals throughout the United States.

Please note that during the period of allocation, customers will not be permitted to borrow ahead of their monthly amounts and unused portions of monthly amounts cannot be added to any subsequent month's amounts. Additionally, allocations are subject to third party carrier availability and other logistical infrastructure limitations, including, but not limited to, railcar, tank truck, barge/vessel, terminal and port availability, and production status of our manufacturing facilities, any of which may impact Product availability, delivery dates, and order fulfillment. The duration of the force majeure event cannot be determined at this time and the percentage of allocation may change as new information becomes available.

This letter constitutes a confidential business communication from Equistar Chemicals LP to your company. The content is not intended to be shared with any third party, including but not limited to competing producers nor press media such as Platts, ICIS, or any other public trade body. Notwithstanding the foregoing, you are entitled to share this letter with your direct downstream business partners on a need-to-know basis, provided, however, that you inform such party of the confidential nature of this letter before disclosure and obtain agreement that it shall comply with the confidentiality obligations as set out herein.

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As always, your account manager is available to address any questions or concerns you may have regarding this force majeure event. We value the trust you place in Equistar as a supplier and we apologize for the inconvenience this may cause you.

Thank you for your understanding and patience.

Regards,

A handwritten signature in black ink that reads "Mike Weber". The signature is written in a cursive, flowing style with a large initial "M" and "W".

Michael J. Weber
Marketing Manager – Ethylene Oxide & Derivatives
Equistar Chemicals, LP
LyondellBasell Industries