



February 18, 2021

**Subject: Isopropyl Alcohol (Anhydrous, USP) – Force Majeure Event**

Dear Valued Customer,

We regret to inform you that our Channelview, TX facility is being adversely impacted by the winter storm that is currently affecting much of the United States. This adverse weather event is beyond our reasonable control and we must declare a force majeure event on Isopropyl Alcohol effective immediately.

We are currently evaluating the impact of this event on our production and logistics capability. Additional information will be provided once we have assessed our ability to supply. Though the extent of the impact has not yet been fully defined, we are issuing this notification as soon as possible to ensure that you are aware of the situation. We will be contacting you regarding product availability once more details are identified.

As always, your account manager is available to address any questions or concerns you may have regarding this force majeure event. We value the trust you place in Lyondell Chemical Company as a supplier and we apologize for the inconvenience this may cause you.

Thank you for your understanding and patience.

Regards,

A handwritten signature in blue ink, appearing to read 'J Deaton'.

James Deaton  
Marketing Manager – Ethanol, IPA, and TBHP

*This letter constitutes a confidential business communication from Lyondell Chemical Company to your company. The content is not intended to be shared with any third party, including but not limited to competing producers nor press media such as Platts, ICIS or any other public or trade body. Notwithstanding the foregoing, you are entitled to share this letter with your direct downstream business partners on a need-to-know basis, provided however, that you inform such party of the confidential nature of this letter before disclosure and obtain agreement that it shall comply with the confidentiality obligations as set out herein.*