



February 22, 2021

Sent via email

Re: Notice of Force Majeure

Dear Valued Customer:

The purpose of this letter is to advise that, due to circumstances beyond the reasonable control of The Dow Chemical Company ("Dow"), Dow is unable to supply you with the quantities of

- DOWANOL™ PnB, DPnB, TPnB, PnP, DPnP, Hexyl CELLOSOLVE™, Hexyl CARBITOL™ and/or provided in the applicable sales agreement or purchase order ("Contract").

Pursuant to the terms of the Contract, Dow is excused from performance during the term of this Force Majeure event.

This situation is due to extreme weather conditions that resulted in temperatures below freezing at Dow's Seadrift, Texas operations, which have resulted in an involuntary unplanned shutdown. Dow is using all commercially reasonable means to address this situation and hopes to be in a position to resume glycol ether supply soon.

Dow will allocate available product in a manner that is fair and reasonable. Your allocation volume will be communicated to you by your account manager as soon as possible.

Dow regrets this situation and thanks you for your continued patience during this difficult period. We intend to keep you informed as new information becomes available.

Sincerely,

Chuck Martin

Chuck Martin
Global Product Director
Dow Chemical

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