



October 30, 2020

Subject: Propylene Oxide & Derivatives – Cessation of Force Majeure Event

Dear Valued Customer,

We are pleased to inform you that effective November 1, 2020, the force majeure event for all products within our Americas PO & derivatives portfolio – PO, P-Glycols, Allyl Alcohol, BDO & Derivatives, P-Series Glycol ethers and P-Specialties glycol ethers, has ceased.

We will be under sales control, meeting our contractual obligations. Your account manager will be contacting you to discuss the details of your product availability.

We greatly appreciate your cooperation and understanding throughout the recent event, and we look forward to our continued relationship.

Regards,

A handwritten signature in blue ink that reads "Marie Herzig". The signature is written in a cursive style and is enclosed in a light blue rectangular box.

Marie Herzig
Director, PO&D, Americas

This letter constitutes a confidential business communication from Lyondell Chemical Company to your company. The content is not intended to be shared with any third party, including but not limited to competing producers nor press media such as Platts, ICIS or any other public or trade body. Notwithstanding the foregoing, you are entitled to share this letter with your direct downstream business partners on a need-to-know basis, provided however, that you inform such party of the confidential nature of this letter before disclosure and obtain agreement that it shall comply with the confidentiality obligations as set out herein.