



ALTIVIA PETROCHEMICALS, LLC  
1100 LOUISIANA ST., SUITE 4800  
HOUSTON, TEXAS 77002  
TELEPHONE: (713) 658-9000

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February 22, 2019

**RE: Occurrence of a Force Majeure Event**

Dear Customer,

High-water levels along the Ohio River have impacted operations at ALTIVIA Petrochemicals, LLC's Haverhill, Ohio Manufacturing facility. The unforeseen high-water levels have caused disruptions to ALTIVIA's loading and unloading facilities on the Ohio River and the docks are currently inoperable. The disruptions have restricted receipt of raw materials and shipment of finished products. This has had a bigger impact on phenol availability than acetone or alpha methylstyrene (AMS).

In accordance with Section 11 of the Agreement, this letter will serve as formal written notice by ALTIVIA Petrochemicals, LLC of a Force Majeure event occurring on February 22, 2019. The February delays described above have impacted ALTIVIA's ability to perform under the Agreement during the month of March 2019. ALTIVIA will provide customers with updated information once dock availability is confirmed.

The current outlook, for the Ohio River water levels to return to safe operational levels, is 7-10 days out. ALTIVIA will continue to monitor the situation closely and will notify customers of any changes.

For further details please contact Tim Duhe at 713 658 9000 X325.

Thank you for your understanding.

Very truly yours,

**ALTIVIA Petrochemicals, LLC**

**Tim Duhe**  
**Commercial Vice President**